

# Camp K-9 Pet Resort General Information and Policies

## **Boarding   Grooming   Day camp   Training**

Thank you for choosing Camp K-9 Pet Resort. The purpose of Camp K-9 is to provide a safe, fun, and stimulating environment for dogs while you are away. To ensure the safety and health of your pet and other guests, we require all of our guests to comply with the following regulations:

**AGE:** All dogs must be at least 3 months of age or older. (Must be spayed or neutered after 7 months unless a veterinarian gives a signed release otherwise.) We have a puppy program and take puppies as young as 10 weeks with a veterinarian clearance. We do charge a cleanup fee of \$10.00-20.00 depending on the severity and how much we need to clean. **If your dog soils themselves, we will provide them a bath at our bath prices.**

**VACCINATIONS:** All dogs must be current with their vaccinations. Owners must submit written proof of Distemper, Rabies and Bordetella (Kennel Cough) vaccinations. **The Bordetella vaccine must be given at least 1 week prior to dogs stay at Camp.** Dogs must also be on flea preventative such as Frontline, Top Spot, Advantage, as well as heartworm preventative.

**HEALTH:** All dogs must be in good health. On admission, all dogs must be free from any condition which could potentially jeopardize other guests. Dogs that have been ill with a communicable condition in the last 30 days will require veterinarian certification of health to be admitted or readmitted. **Camp-K9 reserves the right to Refuse a visit of your dog if they arrive sick has fleas.**

**BEHAVIOR:** All dogs must be non-aggressive, food or toy aggressive. Owners will certify that their dogs have not harmed or shown aggression or threatening behavior towards any person or any other dogs. A dog that shows any signs of aggression will not be allowed to visit Camp-K-9. Please remember, your dog will be spending time with other dogs and the safety and health of all animals is our primary concern. **If your dog shows aggression while at Camp K-9, we will contact you and keep the dog separate from other pets until the behavior is corrected.**

**APPLICATION:** All clients for any service must have a completed, current application on file. We have revised our application, so you may need to complete a new one if requested by Camp K-9 staff.

**FOOD & MEDICATION:** Food and medications will be given as directed or prescribed. Please alert the Camp K-9 employee of medications or any changes in diet when you drop your dog off.

**FEES:** Fees for daycare are based on a daily rate. Package plans, or a monthly rate are available and payment is due in advance. Daycare plans are good for six months from date of purchase and are non-refundable. For boarding rates see the current Camp K-9 pricing list. A deposit is required for all reservations over holidays or Spring Break. There will be a 3% discount for all cash payments.

**DAYS AND HOURS:** Drop off and pickup times are: M-F 6:00am -7:00 PM, Saturday, 8:00am-4:00 pm Sunday: 8:00am-2:00pm. Pickup hours for boarding are 6:00am-9:00am daily. After 9:00am, there is a \$28.00 late checkout fee. Daycare is offered during business hours only. If your pet has not been picked up by our closing hours, you will be charged a night of boarding and will have to pick your pet up the next day. You may call us if you are going to be late, but there will be a \$ 25.00 charge for up to a half hour.

**RESERVATIONS:** Are required for any boarding. If a client has made a reservation and no-call no-showed more than once, we will require 25% of the booking cost non-refundable deposit for any future booking from that client. There is a \$50 deposit required for any booking over a Holiday or Spring Break. This is refundable with at least 72 hours advanced cancellation. If not cancelled within 72 hours, you will lose your deposit. If a balance is not paid at pick up there will be a 1.5% interest charged to each month not paid. After 90 days, the balance will be turned over to collections. This also applies to early checkout from a current stay. If you know you will be checking out early, please call us within 72 hours or you will be charged the full length of your stay. Early checkouts do not allow us anytime to call people on our wait list.

**DAYCARE**

**Camp K-9 Pet Resort & Spa  
18501 Le Claire Avenue  
Country Club Hills, IL 60478  
708-798-4473**

**BOARDING**

**Owner Agreement**

I, \_\_\_\_\_, authorize Camp K-9 Pet Resort & Spa (Hereafter called Camp K-9) and their employees to allow my dogs to use the facility for the following services (please circle all that apply):

Doggie Day camp

Grooming

Boarding

Training

I, \_\_\_\_\_, release Camp K-9 from any and all liability incurred to my dog or property while in their care. (All necessary precautions will be made to keep Camp K-9 a fun and safe place.)

My dog/s, \_\_\_\_\_, are in good health and have not been ill with any communicable conditions in the last 30 days. I further certify that my dogs have not harmed or shown aggression towards any person or any other dog. I understand that I am solely responsible if my dog bites or injures a Camp K-9 employee, customer, or another dog.

Camp K-9 reserves the right to cancel any contract for reasons that would jeopardize the safety and well-being of our staff and clients.

I understand and agree that Camp K-9 is a cage-free facility and my dogs will play in open areas with other dogs. Camp K-9 will not be responsible for injury to any dog resulting from information withheld from Camp K-9. I understand and agree that any problems that should develop with my dogs will be treated as deemed best by the staff, at their sole discretion, and that I assume full financial responsibility for any and all expenses involved.

In the event of an emergency, Camp K-9 will first contact the customer and if they or their designated alternate cannot be reached, all arrangements will be made by Camp K-9. Dogs needing immediate assistance will be taken to The Animal Clinic of Tinley Park, Dr Cecott at 17745 Oak Park Ave Tinley Park, Il 60477 708-444-0315 during business hours. After normal veterinary hours dogs needing medical assistance will be taken to the Emergency Vet Clinic in Crestwood or Mokena.

I further understand and agree that if my dog displays aggressive behavior or is destructive, for the safety and health of dogs and others, my dog will either be confined to a separate area (indoor or outdoor), for a portion of, or the remainder of his/her stay; with no offset or deduction in price. Upon a second offence, your dog may be disqualified as a Camp K-9 client. Should my dog chew a kennel or destroy Camp K-9 property it is my responsibility to cover the costs of the repairs or replacement. All necessary precautions will be made to keep Camp K-9 a fun and safe place for your pets.

This waiver and its attached riders contain the entire agreement between the parties. All terms and conditions of this waiver shall be binding on the signees (pet owner), and their heirs, administrators, personal representatives, and assigns of Camp K-9 Pet Resort & Spa.

## Payment Requirements

I understand the fee schedule and agree to pay the current rate listed on the Camp K-9 Price List for any fee services provided on the dates my dog was in attendance at Camp K-9. All boarding must be paid in full before any dog is allowed to leave our facility. There is a holiday fee for all legal and recognized holidays.

If you are writing a check and it comes back NSF, there is a \$33.00 charge, plus all bank fees. There will also be a 1.5% interest charge added to this balance per month until it is paid in full. At 90 days if still unpaid it will be turned over to collections.

All cancellations require 72-hour notice. A deposit of \$50 is required for all boarding reservations during national holidays and Spring Break. If you cancel within 72 hours, you will be refunded the entire amount of your deposit. If a client has made reservations and does not show more than once with no attempt to inform Camp K-9 of the cancellation, all future reservations from that client will be need to be paid in full prior to the dogs' stay.

## Emergency Contacts

Please list two people who can be reached in the event of an emergency.

**These people will be authorized to pick up your pet and make decisions regarding emergency care in the event you cannot be reached.** We CANNOT release your pet to anyone who is not on this list. For each trip we ask that you update your emergency contact information if any number or name has changed by initializing the attached form.

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Email Address: \_\_\_\_\_ Cell: \_\_\_\_\_

Name: \_\_\_\_\_ Phone: \_\_\_\_\_

Email Address: \_\_\_\_\_ Cell: \_\_\_\_\_

Date: \_\_\_\_\_

By signing this waiver, the owner certifies the accuracy of all information given about their pet, including, but not limited to, medical conditions, personality, and prior aggression. Any information found to be incorrect with prior knowledge of the owner will be considered fraud and treated as such.

Injury to Camp K-9 staff, guests, or other dogs caused by any dog will be the financial responsibility of **the dog's owner**.

Owner Signature: \_\_\_\_\_

Camp K-9 Representative: \_\_\_\_\_

Date: \_\_\_\_\_

Date: \_\_\_\_\_

## Camp K-9 Pet Resort & Spa

### AUTHORIZATION FOR EMERGENCY MEDICAL TREATMENT

The undersigned owner of the animal named, \_\_\_\_\_, hereby authorizes a licensed veterinarian, and whoever may be designated as assistants, to administer such treatments and to perform such procedures as are considered therapeutically or diagnostically necessary for the care of any animal, including the administration of anesthesia.

In the event that emergency treatment is required, I authorize the veterinary staff and their assistants to perform medical and surgical treatments necessary to preserve the life of the patient until I can be contacted for further authorization.

I understand that no guarantee of successful treatment is made. I accept financial responsibility for the treatment of the above-named patient, and I understand that payment in full is due upon release of the patient from the veterinary hospital, or when service is otherwise terminated. I understand that I am entitled to a written estimate of charges at my request.

Veterinary service is provided during night time hours as necessary in the judgment of the veterinarian in charge. Continuous presence of qualified personnel may not be provided.

I certify that I have read and fully understand this authorization of emergency medical treatment, the reasons why such treatment is considered necessary, as well as the advantages and possible complications.

I hereby release Camp K-9 and all staff from any and all claims arising out of such an emergency situation.

I certify that I have read and understand the forms and condition stated in this agreement, and acknowledge that this agreement shall be effective and binding upon the parties.

Signature of Owner: \_\_\_\_\_ Date: \_\_\_\_\_

Print Name: \_\_\_\_\_



**Owner Contact Information**

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip code: \_\_\_\_\_

E-mail: \_\_\_\_\_

Home Phone: \_\_\_\_\_ Work Phone: \_\_\_\_\_ Cell Phone: \_\_\_\_\_

**Information**

Name: \_\_\_\_\_ Breed/Color: \_\_\_\_\_

Birth Date/Age: \_\_\_\_\_ Sex: \_\_\_\_\_ Spayed/Neutered? \_\_\_\_\_

Age when spayed/neutered: \_\_\_\_\_ Date you acquired dog: \_\_\_\_\_

**Dogs over 1 year of age that are unspayed/unneutered may be subject to a \$10/day cleaning charge during boarding. Unaltered dogs exhibiting signs of heat (female) or excessive dominance (male) will be secluded from other dogs while at Camp K-9.**

**Please provide any useful information about your dog's history:**

\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_  
\_\_\_\_\_



# General Information

How did you hear about Camp K-9? \_\_\_\_\_

Reason for using daycare/boarding? \_\_\_\_\_

Owners Name: \_\_\_\_\_

The following additional people may pick up my dog: \_\_\_\_\_

## Veterinarian Information

Name: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip Code: \_\_\_\_\_

Phone: \_\_\_\_\_



## Pet Profile

Please complete the following form to the best of your knowledge to accurately describe the personality and temperament of your dog.

### People Interaction

- |  |   |
|--|---|
| <input type="checkbox"/> People Friendly                                   | <input type="checkbox"/> Dog enjoys being pet or touched by people  |
| <input type="checkbox"/> Shy towards new people                            | <input type="checkbox"/> Dog is shy of head being touched or petted |
| <input type="checkbox"/> Shows people aggression                           | <input type="checkbox"/> Dog is shy of their collar being touched   |
| <input type="checkbox"/> Dog has bitten a person before                    | <input type="checkbox"/> Dog dislikes their feet being touched      |
| <input type="checkbox"/> Dog dislikes small children                       | <input type="checkbox"/> Dog dislikes being constrained/hugged      |
| <input type="checkbox"/> Dog dislikes or is shy around men                 |   |
| <input type="checkbox"/> Dog dislikes or is shy around women               |   |
| <input type="checkbox"/> Dog dislikes or is shy of people in uniform       |   |
| <input type="checkbox"/> Dislikes or barks at people coming through a door |   |
| <input type="checkbox"/> Dislikes or barks at strangers                    |   |

### General Behavior

#### Dog Interaction

- |  |   |
|--|---|
| <input type="checkbox"/> Likes other dogs  | <input type="checkbox"/> Dog shows food aggression                |
| <input type="checkbox"/> Is friendly and playful with other dogs                   | <input type="checkbox"/> Dog bolts from open doors                |
| <input type="checkbox"/> Dog is passive or ambivalent toward other dogs            | <input type="checkbox"/> Dog displays separation anxiety          |
| <input type="checkbox"/> Dog shows aggression toward other dogs                    | <input type="checkbox"/> Dog comes when called                    |
| <input type="checkbox"/> Dog is nervous around small dogs                          | <input type="checkbox"/> Dog dislikes/is uncomfortable in the car |
| <input type="checkbox"/> Dog is nervous around large dogs                          | <input type="checkbox"/> Dog dislikes being groomed               |
| <input type="checkbox"/> Dog shows signs of prey-drive toward smaller animals/dogs | <input type="checkbox"/> Dog needs to be muzzled when groomed     |
| <input type="checkbox"/> Dog is friendly and well behaved with all other animals   | <input type="checkbox"/> Barks when left alone                    |
| <input type="checkbox"/> Dog is friendly with puppies/younger dogs                 | <input type="checkbox"/> Is fearful of loud/strange noises        |
| <input type="checkbox"/> Dog is nervous or shy of younger/energetic dogs           | <input type="checkbox"/> Is housetrained                          |
|  | <input type="checkbox"/> Is crate trained                         |
|  | <input type="checkbox"/> Walks well on the leash                  |

## Final Details

Read over each section and initial and fill in as appropriate. If the section does not pertain to your dog, please fill in no or N/A and initial the box. For behavioral issues, please describe how you would like Camp K-9 staff to correct/reprimand the behavior.

Owner's Initials	Description of Behavior	Owner's instructions
	Dog suffers from allergies	
	Dog is nervous/aggressive with certain dogs	
	Dog is aggressive over certain objects	
	Dog has growled at or bitten people/dogs	
	Dog has nipping/mouthing problems	
	Dog has jumping problems	
	Dog has housetraining problems	
	Dog jumps fences/digs holes to escape	
	Dog habitually destroys certain items (please describe)	
	Dog knows these commands	
	Dog had movement restrictions or other medical issues	





We take a lot of pictures of our daycare and boarding dogs playing and having a good time. If you would like your pet to be included in our daily photo shoot and to be eligible to be chosen as **Camp K-9's Dog of the Month on our website, please sign below. Also, give us a bit of information we can use** about your pup, silly stories, quirks or anything you might like to see on our website. Our pictures are posted to our business Facebook, twitter, or website, and we occasionally use them on promotional items for Camp K-9 events.

**Owner's signature**

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Initial here **IDO** want my dog to participate in Camp K-9 photos and I understand that pictures of my dog may be posted to Facebook, Twitter, Camp K-9's website or **Camp K-9's promotional** items.

**I DO NOT** \_\_\_\_\_ want my dog to participate in Camp K-9 photos, or have my dog's photo posted anywhere.

My dog is:

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