

## PET CARE INFORMATION

Location of bowls \_\_\_\_\_  
Extra Food \_\_\_\_\_  
Treats \_\_\_\_\_  
Location of leashes \_\_\_\_\_  
Poop bags \_\_\_\_\_  
Toys \_\_\_\_\_  
Location of litter box \_\_\_\_\_  
How/Where do you dispose of waste? \_\_\_\_\_  
Cleaning supplies for "accidents" \_\_\_\_\_  
Instructions for hot weather \_\_\_\_\_  
Rain/Sleet/Snow \_\_\_\_\_

## IMPORTANT PHONE NUMBERS

Vacation number \_\_\_\_\_ Relative \_\_\_\_\_ Neighbor \_\_\_\_\_

Will pet care responsibilities be shared with anyone else not affiliated with our company during your absence? YES NO  
If YES, their

Name \_\_\_\_\_ Address \_\_\_\_\_ Phone \_\_\_\_\_  
Details of job sharing arrangement \_\_\_\_\_

## ALARMS

Gate Code \_\_\_\_\_ House Code \_\_\_\_\_  
Alarm Company \_\_\_\_\_ Code Name \_\_\_\_\_ Phone \_\_\_\_\_

## HOME VACATION CARE

Do you want lights rotated? \_\_\_\_\_ Draperies \_\_\_\_\_ TV/Stereo \_\_\_\_\_  
Windows open or closed? \_\_\_\_\_ Bring in newspaper? \_\_\_\_\_  
Bring in mail? \_\_\_\_\_ Location of mail box \_\_\_\_\_ mail box # \_\_\_\_\_  
Location of trash can \_\_\_\_\_ Trash pick up time \_\_\_\_\_  
House plants you want watered \_\_\_\_\_ How often \_\_\_\_\_

## YARD CARE

Pooper scooper location \_\_\_\_\_ Where to dispose of waste \_\_\_\_\_  
Location of sprinklers \_\_\_\_\_ Frequency/Duration \_\_\_\_\_  
Location of pots to hand water \_\_\_\_\_ Frequency \_\_\_\_\_

## KEYS

House key tested \_\_\_\_\_ Gate key tested \_\_\_\_\_ Mail box key tested \_\_\_\_\_  
Does anyone else have keys to your house? YES NO  
If yes, Name and Number \_\_\_\_\_  
How will you like your keys returned?  
Kept permanently on file with our service \_\_\_\_\_ Owner will pick up \_\_\_\_\_

**SITTER CANNOT LOCK KEYS INSIDE OF HOUSE IN CASE OWNER DOES NOT RETURN AT DESIGNATED TIME**

## **TERMS AND CONDITIONS**

For the purposes of this contract the Pet Sitting service and/or their representatives (Independent Contractor, or employees) will be referred to as CAMP K-9 and the Pet Owner will be referred to as OWNER. The parties herein agree to the following terms and conditions.

1. A minimum deposit of 50% of the total cost of Pet Sit is due at the time of initial consultation and the remaining 50% is to be paid at time of first visit and left in conspicuous place for Camp K-9 Employee. Holidays – require a full payment of services at time of consultation. A finance charge of 20% per month will be added to unpaid balances after (30) thirty days. A handling fee of \$50.00 or ½ the total amount of the check (which ever is greater) will be added to all returned checks.
2. Payment for all subsequent Pet Sits will be paid in full and left in a conspicuous place for the Camp K-9 at first visit.
3. Refund & Cancellation Policy – If Owner plans to shorten their trip they must give Camp K-9 a minimum of 12 hours notice in order to receive a refund. If Owner cancels their trip entirely a \$20.00 fee will apply for all notification less than 21 days prior to scheduled sits. Holidays—If Owner cancels, 50% of entire booking fee will apply for all notification 72 hours prior to scheduled sit. No refund on Holiday visits cancelled 72 hours or less before scheduled sits are to begin.
4. If Owner plans to lengthen their trip they must telephone Camp K-9 a minimum of 12 hours in advance of last Pet Sit in order to be put back on Camp K-9s schedule. Owner agrees to pay all additional fees incurred promptly upon their return.
5. Owner must telephone Camp K-9 PROMPTLY upon their returning home and leave a message in order not to incur another Pet Sitting charge.
6. Owner will inform their Veterinarian that a Pet Sitting Service will be caring for their pet(s) in their absence. If possible Owner will make arrangements to have Veterinarian reimbursed for any service necessary during their absence by leaving their credit card # on file.
7. If a medical emergency arises for pet, Camp K-9 will make every effort to contact the Owner but if time is on the essence Owner authorizes Camp K-9 to seek medical services at the closest Veterinarian Hospital. Owner agrees to reimburse Camp K-9 for all services rendered by Veterinarian in accordance with Owners wishes as stated and signed in the “Veterinary Treatment Authorization” form.
8. In the unlikely event of illness or personal emergency to Camp K-9, Owner will authorize Camp K-9 to arrange for another qualified person to fulfill responsibilities as set forth in this contract. Owner will be notified in such a case.
9. It is the Owners responsibility to make sure all of their pet(s) are current on their vaccinations. Should Pet Sitter be bitten or otherwise injured by Owners pet(s), Owner agrees to pay all medical costs and lost wages incurred by Camp K-9 due to such injury.
10. Owner is responsible for any injury caused to Camp K-9 or the general public by Owner’s pet(s) or condition of Owner’s premises.
11. In the event of inclement weather or natural disaster Camp K-9 will use their best judgment in caring for Owners pet(s) and home but cannot be held responsible for any damage to home or injury to pet arising from such.
12. If a problem arises such as a pipe rupture, flooding, earthquake, fire, break in, animal destroying fence etc., Camp K-9 will make every effort to contact Owner and follow their instructions. If Owner cannot be reached or immediate action is necessary for the health, safety and welfare of the pet(s), Owner authorizes Camp K-9 to make any repairs deemed necessary by the Camp K-9. The Owner agrees to reimburse Pet Sitter for all expenses incurred for repair of property and will hold Camp K-9 blameless for work done by other.
13. Owner is to notify Camp K-9 if anyone else has keys or access to Owner’s property other than Camp K-9 during the time the Camp K-9 is caring for Owner’s home and pet(s). Camp K-9 cannot be held liable for damage done to home and pet(s) by others with such access. In addition, Camp K-9 shall not be held liable for damage done by pet to either the interior or exterior of home when Camp K-9 is not there.

14. Camp K-9 is not liable for pets that are left outside or may escape when Camp K-9 is not in attendance.  
15. Owner shall, at Owners sole expense, defend Camp K-9 against any claim or demand, whether or not well founded arising from any act(s) of Owner's pet(s) or relation to Owner's property. Owner shall indemnify and hold Camp K-9 free and harmless from all cost, expenses and liabilities in connection with such claims or demands. These costs, expenses and liabilities include amounts paid in settlement before or after suit is commenced, attorney's fees and costs incurred by Camp K-9 in defending against such claims or demands.

16. Camp K-9 will provide the services stated herein in a reliable, caring and trustworthy manner. In consideration of these services and as an express condition thereof, Owner expressly waives and relinquishes any and all claims against Camp K-9 except those arising from gross negligence or willful misconduct on the part of Camp K-9.

17. Should any section, provision or portion of the contract be held to be invalid, illegal, void or unenforceable, then such section, provision or portion shall be deleted from this contract. The remainder of this contract shall continue in full force and effect.

18. Any controversy or claim arising out of or in relation to this contract shall be brought to Small Claims Court before any other action is taken. If the matter cannot be resolved in Small Claims Court then the parties agree to binding Arbitration in accordance with the State where is was signed. The arbitrator shall be based on the rules of the American Arbitration Association.

19. This contract shall be interpreted and governed by the laws of the State in which it is signed. Each party will perform its obligations in accordance with all the applicable laws, rules and regulations of said State.

20. No term or provision of this contract shall be waived and no breach excused verbally. To be effective, each waiver or excuse shall be in writing and signed by the party who waived or excused.

21. Each waiver or excuse shall be independent of all other. Therefore, if a term or provision is waived or breach is excused, that waiver or excuse shall not waive any other term or provision or excuse any other breach.

22. In no event will Camp K-9 be liable to Owner for any damages, including, but not limited to any lost profits, lost savings or their incidental or consequential damages arising out of Owners use of Camp K-9 services, nor will Camp K-9 be liable for any claim by any third party, unless gross negligence or willful misconduct is proven on the part of the Camp K-9.

23. Camp K-9 reserves the right to terminate this contract at any time before or during its term if Camp K-9, in their sole discretion, determines that Owner's Pet(s) pose a danger to the health and/or safety of Camp K-9. If this occurs Camp K-9 will notify the Owner immediately of the problem and determine whether Owner will return or if pet(s) will need to be placed in a kennel with all charges to be charged to the Owner.

24. Owner authorizes this signed contract to be valid approval for future services of any purposes provided by this contract permitting Camp K-9 to accept telephone reservations for service and to enter the premises without additional signed contracts or written authorization.

25. \_\_\_\_\_By placing my initial here and signing this contract I am promising to read the Terms and Conditions in their entirety. If I have any questions about the above I will telephone the Camp K-9 before the Pet Sit is to begin.

\_\_\_\_\_  
(Pet Owner Print Name) (Date)

\_\_\_\_\_  
(Camp K-9 Print Name) (Date)

\_\_\_\_\_  
(Pet Owner Signature) (Date)

\_\_\_\_\_  
(Camp K-9 Signature) (Date)